

Quality Policy

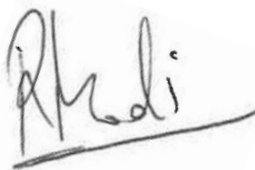
NTT DATA UK is a leading provider of consultancy services in strategy and business process, IT/communications systems, networks and outsourcing of software and business services.

NTT DATA UK is committed to the continuous improvement of both our ISO 9001 Quality System and service delivery to our clients. Our quality objectives are linked to strategic business objectives and regularly monitored at UK leadership level. This framework ensures our quality system remains suitable and effective.

This Policy and its related objectives are communicated to all staff and reviewed by top management to ensure ongoing suitability.

This Policy Statement sets out NTT DATA UK's commitment to:

- To provide excellent customer service in all areas.
- To engage in effective client relationships which support our business strategy and fulfil our long-term goals.
- To deliver assignments and services that meet or exceed the client's expectations, fulfil our contractual commitments and satisfy applicable requirements.
- To continuously improve our ISO 9001 Quality Management System, to effectively support business objectives and internal best practice.



Rajul Modi

Chief Financial Officer - NTT DATA UK Ltd.

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