Enjoy support for the long-haul

DAIMLER

Supporting SAP at Daimler

Business Need

Daimler has implemented multiple technology projects around the world in recent years. The company needs a reliable technology and delivery partner that can optimise these projects by leveraging deep insights into Daimler's people, processes and technologies.

As well as the right technical and project management capabilities, this level of collaboration demands a high level of trust and co-operation between the two partners.

Solution

As part of a long-standing global partnership with Daimler, we are a key provider of consulting, app development, SAP and CRM solutions. Projects include business functions ranging from customer data management and car product planning to car retail sales/aftersales and rating and scoring leasing contracts.

For example, we currently support more than 35,000 global users of SAP application landscapes. Supporting SAP products and web applications, we also deliver more than 30,000 tickets per year while reducing the cost of operations and improving turnaround times thanks to our offshore teams, who enable us to boost resources flexibly.

CRM

NTT DATA is a top 10 global business and IT services provider with more than 120,000 professionals in over 50 countries.

NTT DATA deliver ongoing success for our clients and partners through long-term collaboration and support.

Get in touch →